



Plane Software

# KennelSuite 7

UNIQUE SOFTWARE FOR PET CARE PROFESSIONALS

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KennelSuite is backed by 75 years of pet care service. By combining years of hands-on experience in the kennel business with professional software engineering skills, we have created KennelSuite.

Our goal is to produce software for professional kennel operators that is easy to learn and use, is affordable, and gets the job done.

To install the program, decide whether this is a **new** installation or an **upgrade** from a previous version. Then follow the appropriate instructions below.

## New Installation of the Basic and Professional Levels

1. Insert the CD. The installation will start automatically in a few seconds.

If the installation does not start, Open My Computer from your desktop, locate your CD drive, and double-click **setup.exe**

2. Accept all the defaults by clicking the **Next** button
3. Copy the license file (ps.lic) that you received from Plane Software into the KennelSuite folder. Unless you chose another location, it will be

C:\Program Files\Plane Software\KennelSuite

## New Installation of the Enterprise Level

1. Identify the *server* computer. This is the computer that will contain the database and main executable program file. For best performance, the server should be the fastest and most powerful computer.
2. Verify that
  - All computers on the network can communicate with each other.
  - The drive or folder that will contain the KennelSuite database is shared.
  - If the server is running Windows 2000 or XP, the security system must be configured so the user names used to login to Windows on the client computers are recognized and have full permissions to the KennelSuite share. And that the Windows user name that is installing KennelSuite is a member of the Windows Administrators group.

**Note:** The details of how to complete this step are beyond the scope of these instructions. You may wish to have a technician install your network and KennelSuite.

3. Insert the CD on the server computer. The installation will start automatically in a few seconds. Select the *Server* option when the installation asks which type of installation.
4. Copy the license file (ps.lic) that you received from Plane Software into the KennelSuite folder. Unless you chose another location, it will be  
C:\Program Files\Plane Software\KennelSuite
5. Start KennelSuite to verify that it is working on the server.
6. Insert the CD in a client and select the *Client* option when the installer asks which type of installation. Repeat this step on each client computer.

A dialog will appear and ask you to browse across your network to locate the folder on the server that contains the KennelSuite database. Find the server under My Network Places, then select the KennelSuite folder and click **OK**.

**Note:** If the client computer is running Windows 2000 or XP, you must be logged on to Windows as a member of the Administrators group.

If the server computer is running Windows 2000 or XP, you must be logged on to Windows on the client with a user name that is recognized by the server computer and has been granted permissions to access the KennelSuite folder.

7. Start KennelSuite on each client by double-clicking the desktop icon and verifying that each can work with the database on the server.

## Upgrading from Plane Kennel Suite 5

1. Backup the version 5 database as you would normally.
2. Install KennelSuite by following the steps under the appropriate new installation section above.
3. Start KennelSuite on the *server* computer. If you have the Enterprise level, you must close KennelSuite on all client computers.
4. Restore the KennelSuite database from your backup disk.
5. If you have the Enterprise level, start KennelSuite on each client computer and verify that each can access the database on the server. Since some configuration information is stored locally, you should also go through the tabs on the **Options** dialog on each computer to configure your preferences.
6. Delete the old version 5 icon from the desktop.

## Getting Help

Press the F1 key, click the Help menu, or click the Help button on most dialogs to start the on-line help system. If you don't find what you need, please contact us or check the FAQ on our web.

There is also a printable User's Guide that was installed into the KennelSuite folder. It is designed for double-sided printing. If you are unable to print this way, you can take the file to your local reprographics shop.

If your problem is urgent, please call. If your problem is not urgent, please send an e-mail and you will receive a prompt response.

## Contact Us

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